

Ku-ring-gai Fitness and Aquatic Centre - Conditions of Entry

By entering Ku-ring-gai Fitness and Aquatic Centre each patron agrees to the following terms and conditions of entry:

The overriding purpose of these terms and conditions is to provide a safe and non-threatening environment for all patrons, employees and other users of the Centre and its facilities.

For safety and security reasons, all patrons accessing the Centre must:

- Obey all signs around the Centre; and
- Follow all reasonable requests and instructions given by Centre management and employees.

General Terms of Entry

- An entry fee to access Centre and its programs must be paid in accordance with the fee schedule. The Centre does not issue pass outs. Memberships are for individuals only.
- Anyone attempting to gain entry to the Centre without paying or without authorisation may be prosecuted.
- Children under 15 are not allowed entry unless under active supervision of a parent or carer 16 years of age or older.
- Bags and other items may be subject to inspection and patrons may be searched.
- The consumption of alcohol, smoking and/or drug use is not permitted in the Centre.
- Weapons, substances or objects which are prohibited by law are not permitted to be brought into the Centre.
- Glass and other breakables are not permitted to be brought into the Centre.
- Animals, other than assistance animals, are not permitted to be brought into the Centre.
- Centre Management may ask you to provide a proof of your age or your membership before entering the Centre. Should you not be able to provide sufficient evidence, access may be refused
- Please shower before entering the pool.

General Behaviour

- All patrons must behave in a manner that is safe and respectful for the enjoyment and safety of other patrons using the Centre.
- Any behaviour which is considered offensive, inappropriate or interferes with the enjoyment of other patrons within the Centre may result in the patron being evicted and/or banned from the Centre.
- For safety and security reasons, patrons are not permitted to block the entrance and exits to the Centre (including emergency exits) with personal belongings.
- All patrons must conduct themselves in an appropriate manner which includes refraining from unsafe, disorderly, disruptive, inappropriate or antisocial behaviour.

Photography and Video Policy

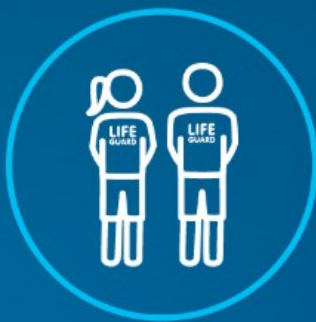
- To respect the privacy of all visitors, any video, camera or recording equipment is not to be used in the Centre without a photography permission form being completed.

A red poster with a white camera icon crossed out by a diagonal line. Below the icon, the text 'NO UNAUTHORISED PHOTOGRAPHY OR FILMING' is written in large, bold, white capital letters. Underneath this, a white rounded rectangle contains the text 'We value safety and respect the privacy of all at the Y' in red. At the bottom, there are three circular icons: an eye with a green lightning bolt, an ear with a green lightning bolt, and a person with a green lightning bolt. Each icon has the text 'SEE SOMETHING', 'HEAR SOMETHING', and 'FEEL SOMETHING' respectively. Arrows from these icons point down to the text 'TELL SOMEONE'. At the very bottom, a small line of text reads 'Please inform staff if you would like to take photos or have any concerns'.

Keep Your Cool at the Pool!

To support the safety and wellbeing of staff working in aquatic facilities, Royal Life Saving Australia has launched the 'Keep Your Cool at the Pool' campaign, which sets clear behavioural expectations for patrons and calls for users of aquatic facilities to treat each other and staff respectfully.

KEEP YOUR COOL AT THE POOL



Respect & listen
to our staff



Zero tolerance for
aggression



Respect
other users



Behave safe,
be safe

Child Supervision

Aquatic Environment

Ku-ring-gai Fitness and Aquatic Centre and YMCA NSW is a proud partner with Royal Lifesaving Australia's Keep Watch at Public Pools Policy.

Parents/carers should give the child in their care all their attention. This includes avoiding mobile phone usage and other distractions that interrupt supervision. This policy also includes when children are participating in learn to swim and squad programs.

PARENTAL SUPERVISION POLICY

LIFEGUARDS ARE NOT BABYSITTERS!



0-5 YEAR OLDS & NON-SWIMMERS:
Parents must stay within arms' reach



6-10 YEAR OLDS & WEAK SWIMMERS:
Parents must be close, be prepared & maintain constant visual contact



11-14 YEAR OLDS:
Parents must maintain visual contact



DISTRACTIONS ARE DANGEROUS:
Avoid mobile phones & other distractions that interrupt supervision

Bathrooms

Children Under 7 years old can use either Male or Female Change rooms with a Parent/carer

Clothing, Attire and Related Matters

- Appropriate clothing, swimwear and footwear (when in the gym) must be always worn.
- Please wipe down gym equipment after use with provided wipes.
- Children aged 3 years & under are required to wear an Aqua Nappy to enter the water.
- Please practice modesty and cover up in change rooms when possible.

the Y | NSW

SWIMWEAR POLICY

Clothing, other than swimwear, can create problems with water clarity, pool disinfectant and our water filtration system.








Approved Swimwear

In the interest of public health and safety the following is allowed:

- ▶ Recognised and approved swimwear
- ▶ Recognised waterproof aqua nappies for children 3 years and under or non-toilet trained participants

Unacceptable Swimwear includes, but not limited to:

- ▶ Denim, Cotton, Bike Pants, Leotards, Underwear, Boxer Shorts, Sporting Wear,

Commercial and/or business activity

- No commercial and/or business activity shall be carried out by a person entering the Centre, unless written consent has been obtained from the Centre.
- If the Centre provides consent for commercial and/or business activities to take place, the person responsible for the activities shall ensure that the terms and conditions set out by Centre Management are complied with at all times.
- Coaching or training must not be conducted for a fee or reward without the prior permission of Centre Management.

NSW Health Guidelines



Lost or Stolen Items

The Centre and the YMCA NSW do not accept liability for any theft, loss or damage to personal property, whether in the Centre or elsewhere.

Risk and Injury

- Patrons engage in any activity and/or use Centre facilities at their own risk.
- To the full extent permitted by law, the Centre and YMCA NSW does not accept liability for any injury or death to any person whilst in the Centre.

Medical conditions and related matters

- Serious medical conditions, including, but not limited to, epilepsy and heart conditions, must be reported to Centre staff prior to participating in an activity.
- In the interests of public health and safety, people experiencing incontinence must take necessary precautions.
- Patrons are not permitted to use the Centre facilities if they are affected by drugs, alcohol or medications which may make it unsafe for them to use the facilities.
- Patrons consent to receiving any medical treatment that Centre staff may reasonably consider necessary in the event that they suffer an injury whilst in the Centre.

Indemnity

To the full extent permitted by law, patrons release the Centre and the YMCA NSW from all claims and liability in respect of, and indemnify the Centre fully against claims or liability to any other person and expense the Centre incurs or may incur in respect of any personal injury, death, theft, loss or damage arising from the patron's entry into and use of the Centre and its facilities or the entry or use by minors in their care or control.

Right of refusal of entry and eviction

Centre management reserves the right to refuse entry and to evict any person at any time from the Centre at its sole discretion. The right of Centre management to refuse entry to any person or to evict patrons from the Centre includes, but is not limited to, all matters concerning:

- Persons not following the conditions of entry
- Persons under the influence of drugs or alcohol
- Dangerous or unsafe behaviour
- Disorderly, disruptive, inappropriate or antisocial behaviour
- Vandalism
- Admission evasion.

Specifically, Centre management may refuse entry to, or evict a person from, the Centre who in the opinion of Centre management may compromise the safety or overall enjoyment of other patrons of the Centre or its facilities.

A person or group refused entry to, or evicted from the Centre, has no right to a refund of any monies paid for admission to the Centre and any request of refund will be refused. Centre management reserves the right to ban a person or group of persons from the Centre for as long as a period of time as it may deem necessary.

For the avoidance of doubt, Centre management may decide at its sole discretion to permanently ban a person from the Centre.

Child Protection

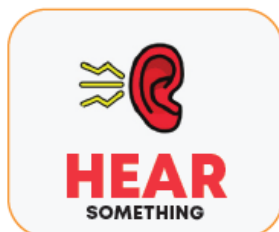
YMCA NSW Statement of Commitment to Safeguarding YMCA NSW is committed to the safeguarding of children, young people and vulnerable adults.

All employees, clients, parents, guardians, families and other individuals or groups associated with YMCA NSW need to understand the important responsibility they have to:

- Protect children, young people and vulnerable adults from all forms of abuse, bullying and exploitation.
- Be alert to incidents of abuse and neglect occurring that may have an impact on children, young people and vulnerable adults. If you see anything that contradicts the above, please inform Centre Management

EVERYONE HAS THE RIGHT TO FEEL AND BE SAFE

IF YOU:



TELL SOMEONE:



Talk to someone you trust at the Y



Phone us at the Y: (02) 9687 6233



Send an email: safeguarding@ymcansw.org.au



GO TO OUR WEBSITE



When you tell a trusted adult at the Y that something isn't right they will:

- Listen to your worries.
- Make sure you are ok and safe.
- Follow our processes and keep you updated with what's happening.



Remember you're not in trouble. If you are still worried or feel unsafe
It is okay to keep telling them or someone else until you do feel safe.

If you feel like you are in danger call 000
(or ask someone to help you call)

