



SPORTS COMPETITIONS

Senior Netball

Summer 2026/27

Information & Registration Pack

Ryde Community Sports Centre

ELS Hall Park, Kent Rd, North Ryde
9878 2223 | ymcansw.org.au/ryde



Welcome and thank you for choosing the Y Indoor Sports Competitions. Our competitions are professionally run and focus on fun, fairness, sportsmanship and respect. We want all players, referees, staff and spectators to feel safe and be respected at all times, and we do not condone any disrespectful behaviors at our Centre. Our Netball competition is 7-a-side and played indoors based on the official rules of World Netball (including most of the 2024 rules updates).

This document contains all competition information and includes instructions for registration.

COMPETITION DETAILS

COMPETITION	SEASON DATES	TIMES	TEAM COSTS
Monday Women's	31 August 2026 - 8 March 2027	6:15PM-10:55PM*	24 Weeks = \$2112 (incl. \$240 Deposit)
Wednesday Mixed	2 September 2026 - 3 March 2027	6:15PM-10:55PM*	24 Weeks = \$2112 (incl. \$240 Deposit)

Time-slots subject to demand and may change.

***Season Dates are inclusive of Grading, Regular Rounds and Finals. The Y reserves the right to adjust the amount of grading rounds therefore increasing or decreasing the number of competition rounds.*

No games played on: Monday 5th Oct 2026 (Labour Day)

Last games for 2025: Monday 15th & 17th December. First games for 2026: Monday 12th & 14th January 2026

COMPETITION FEES

DEPOSIT

- Team Registration is secured with a **NON-REFUNDABLE** deposit equivalent to \$10/week of the competition (excluding Card Surcharge), which is taken off your remaining team fee balance. This deposit is paid online through The Y NSW Online Portal platform.

TEAM FEE BALANCE

- The outstanding team fee balance must be paid before the team takes the court for the 4th week of the competition (Mon 21st Sept & Wed 23rd Sept).
- RCSC will only accept **bulk payments** from the Team Manager rather than split payments for team fees. Payments can be made either on The Y NSW Online Portal, over the phone or in person at the Centre via cash or card (card surcharge applies).
- RCSC accepts Active Kids Vouchers (AKV's) towards team fee totals. The Team Manager is responsible for submitting any players' AKV to be used toward the team fee balance by the 2nd week of competition (Mon 7th Sept & Wed 9th Sept). The Team Manager must confirm which players are redeeming AKVs in a single email to admin.rcsc@ymcansw.org.au. Staff will then acknowledge and provide the link to lodge their AKV details.
- No discount on fees will be given if a BYE exists and/or a forfeit occurs in your competition division.
- Failure to pay by the due date may result in your team to being withdrawn from the competition with NO refund.
- Team Season Fee is NOT inclusive of Individual Player insurance which is separate per person cost (details below)
- The Team Manager is financially responsible for the team

TEAM WITHDRAWALS AND REFUNDS

- The \$250 team fee deposit paid at the time of registration is NON-REFUNDABLE.
- If a team elects to withdraw from the competition BEFORE the full team fee balance is paid, they will be required to pay the outstanding amount. If the balance isn't paid then the team will be banned from future competitions until payment has been made.
- If a team elects to withdraw from the competition after the full team fee balance is paid, they are not eligible for a refund, irrespective of when the team is withdrawn.
- If RCSC deems that a team cannot be accommodated due to insufficient teams in an appropriate division, a full refund of the deposit will be offered. Note: this is at RCSC discretion and not relevant if a team elects to withdraw due to grading or timeslot allocation preferences not being met

INDIVIDUAL NETBALL PLAYER INSURANCE

- **ALL players must be registered prior to taking the court. Individual Player insurance is a requirement for registration.**
- Prior to the first week of competition, payment for Individual Player insurance is to be completed online through the SportFix platform when the player registers themselves in their team (further instructions on previous page). Players may be registered throughout the competition, but once the competition has commenced, registrations are processed at the Centre by front reception staff.
- **Players who are registered in multiple Netball competitions at RCSC (eg, both Monday Women's and Wednesday Mixed), only need to pay for the Individual Player insurance ONCE.** If a player plays in an RCSC Basketball competition and a netball competition, they will need to pay the Individual Player Insurance Fee for Basketball only (\$50), and will be covered for Netball. Once a player has registered online for one team, they can then email the Centre at admin.rcsc@ymcansw.org.au to confirm the second team they intend to play in and RCSC staff will register them in the additional team manually.
- Players can be added once the season starts, subject to RCSC staff approval (as our competitions are graded).

Individual Player Insurance - per person, per season

- Senior Netball Player Registration = **\$42**

IMPORTANT: Please report all injuries and incidents immediately to Centre staff so that an Incident Form can be completed. Failure to report injuries at the time of incidence may result in any subsequent Personal Injury insurance Claim being declined by the insurer.

REGISTRATION PROCESS

STEPS TO REGISTER A TEAM + ADD PLAYERS

Online registrations can be made on **The Y NSW Online Portal**. The Team Manager is the person (18yrs+) who is the Primary Contact for the team and whom takes responsibility for communicating with their players regarding registration requirements and all other matters during the season. The Team Manager must complete the Team Registration online first and then individual players (or their guardians) are able to add themselves to the team via an online link (the online link will be closed 1 week prior to the start of the Competition). Players who register beyond this date will need to complete a paper Registration Form.

As the deposit is NON-REFUNDABLE, please only submit a team registration if you have a viable team. There are no refunds for change of mind or due to not having enough players for the competition.

If you do not already have a Y NSW Online account, you will need to create one, following the prompts.

1. Team Manager pays Deposit (to Register the team):

- Visit the Ryde Community Sports Centre website and go to the Basketball Page (<https://www.ymcansw.org.au/centres/ryde-community-sports-centre/netball>)
- Find the competition you wish to register for and click "Register Now"
- Login to The Y Online Portal with your account or create one if you are new
- Click on the competition to register and follow the prompts (including confirming understanding of competition T&Cs)
- Pay the deposit as prompted.

Once you have paid your Deposit, your team will have secured their spot for the season. Within 72hrs you will receive an email from the Centre on your next steps to register your Team Details on GAMZ (Fixture Website).

NOTE: Teams who manage to register on GAMZ without completing the Deposit payment on The Y Online Portal will have their registration removed and may be banned from future seasons.

2. Team Manager registers Team Details (to "invite" Players to join):

- **NOTE: Players under 18yrs old will require a guardian to email admin.rcsc@ymcansw.org.au to indicate consent that the player is participating in a competition with adults.**
- Once you have entered your Team Details on GAMZ via the private link sent from the Centre, you will be able to register players
- Go to "My Registrations within your GAMZ account. Copy the "Invitation Link."
- All players (or guardians) will need to login or create an account if they are new to GAMZ.
- Direct your players to gamzapp.com and advise them to search the Venue Ryde Community Sports Centre.
- Click on "+ join a Team" and enter the Invitation Code. This should direct them to register as part of your team.
- Ensure all player details are completed as required and follow prompts to pay for the Individual Player Insurance. Please note that players need only pay for insurance ONCE per season, even if they are playing in multiple competitions (eg. Women's AND Mixed Netball). If you have a team mate that is playing in multiple teams, make sure they only pay for the Individual Player Insurance for one team, then notify the Centre that you would like that player added to the additional team and staff will do that manually.
- Once Individual Player Insurance is paid, they will appear as a registered player.

RCSC recommends 10 players per team, **minimum of 7** and maximum of 15 players are allowed on each team. If you wish to have more than 15 players, the Team Captain must consult with RCSC staff first.

Teams must complete registrations for each new season/competition. There is no automatic "roll over" of registrations from season to season.

Any outstanding fees (including forfeit fines) must be finalised with the Centre before registration is accepted.

PLEASE NOTE THAT WE OPERATE ON A FIRST IN FIRST SERVED BASIS AS CAPACITY IS LIMITED ONCE REGISTRATIONS ARE OFFICIALLY OPEN TO PUBLIC.

GAME DETAILS + REQUIREMENTS

TEAM MANAGER ** MUST BE AT LEAST 18 YEARS OLD

The Team Manager is the person responsible for registering the team online. They will be the key contact should the Centre need to provide any correspondence regarding the competition (eg. fee reminders, notice of forfeit, disciplinary matters). It will be the responsibility of the Team Manager to pass all correspondence on to their team players. They must be 18 years and above at the time of registration. If a team wishes to change the person listed as the main contact, please notify the Centre by email at admin.rcsc@ymcansw.org.au

Team season fee payments must only come from the Team Manager. Teams can organise amongst themselves to determine what individuals owe, but the Centre will **only accept bulk payments from the Team Manager**.

The on-court Captain does not have to be the same person as the Manager, and is able to approach match officials at appropriate intervals (eg. quarter break) to seek rule clarification. Except in matters of particular sensitivity or privacy needs, all correspondence from a team to the Centre should come directly from the Team Manager.

DURATION OF GAME

4 x 8 Minute Quarters

40 minute time-slots

SIGN ON AND LEGAL PLAY

- **IT IS THE TEAM CAPTAIN'S RESPONSIBILITY TO ENSURE PLAYERS ARE SIGNED ON CORRECTLY.** The (acting) captain should be indicated on the scoresheet by writing a 'c' next to the relevant person's name.
- All registered players must **'sign on' themselves** on the score sheet themselves at the front counter before the start of a game by signing next to their name. **AT LEAST 5 REGISTERED MEMBERS OF THE TEAM MUST SIGN ON BEFORE THE GAME CAN START. Fewer than the 5 registered team members after 5 mins will result in a forfeit being declared.** A friendly can be played but only with players who are registered to play at RCSC.
- If an unregistered player takes the court, the game may be declared a forfeit.
- **Borrowed players** must also write their names on the score sheet and indicate which team they are registered in. (Note, you can borrow from the same or a lower division, but not from a higher division). **For a competition game no more than 2 borrowed players can be on court at one time and they can only play as WA or WD. If a borrowed player is playing in any other position the game will be declared a forfeit.**
- **Late players** must sign the board and check with the umpires before taking the court.
- In the event that a player is found to have signed on as someone other than themselves, the game will be immediately declared a forfeit and the team will be issued an Official Warning. If the same team is found to have a player sign on as someone other than themselves a second time, the team may be removed from the competition.

TEAMS AND PLAYERS

A minimum of 7 players must be registered by 12PM on the below dates to be eligible to play in the competition:

- **Monday 24th August 2026 (Monday Competition)**
- **Wednesday 26th August 2026 (Wednesday Competition)**

The Y at RCSC recommends registering nine (9) players per team, with a **maximum of fifteen (15) players** registered. ALL players MUST be individually registered to be eligible to play and for insurance claims

IMPORTANT: Each person can only register in one Netball team per competition day (irrespective of the number of divisions)

WOMEN'S COMP: All players must be 14 years or older in 2026 to play in our Women's competitions and a request to play must be made in writing by a parent/guardian and must be approved by the Competition Coordinator prior to playing. Please contact Centre staff for any special considerations.

MIXED COMP: All players must be 16 years or older in 2026 to register for the mixed competition, and a request to play must be made in writing by a parent/guardian and must be approved by the Competition Coordinator prior to playing. For young players, please bear in mind that you will be playing against adult men and women.

A minimum of 1 and a maximum of 3 male players must take the court at any time. No more than 1 male player can be positioned in each third (ie, max. one male in shooting end [GS, GS]; midcourt [WA, C, WD]; and defence end [GD, GK]).

COMPETITION POINTS

Win = 3 points | Loss = 1 point | Loss by forfeit = 0 point | Draw = 2 points | Bye = 3 points

GRADING

Generally, grading of teams is scheduled for the first 2 weeks of the season. However, the Centre may not conduct grading if team numbers only allow for one division. Similarly, RCSC may extend the number of grading weeks if grading results are inconclusive after 2 weeks.

Teams are welcome to provide information about their playing experience and skill level. This information will be taken into account by the Competition Coordinators when setting grading fixtures. Appeals in relation to a team's grade can be made by the Team Manager by emailing sportprograms.rcsc@ymcansw.org.au. Final determination of grades is the responsibility of the Competition Coordinators, not the individual team.

Please note: Decisions about a team's division are not based solely on whether they win or lose grading games. It takes into account a team's skill and performance, relative to other registered teams. While a team's performance in previous seasons or other local competitions may be taken into account for perspective when grading, all competitions are different and grading allocations reflect the varying skill and experience levels represented in a competition and that given point in time. Grading must take into account a team's likely performance if playing with its strongest line up, it is not possible to take into account that stronger players may be absent from time to time.

If there is an instance where a team cannot be suitably graded (i.e. there aren't enough teams of similar age/level to include in a competition), a full refund of any games not played will be issued.

Re-Grading Policy: In the event that the Competition Coordinator deems that a team would be better placed in a different division, the relevant teams will be contacted with the change of division proposal, and an opportunity for team feedback will be provided. The Competition Coordinator will review any feedback submitted and make the final decision about the viability of a division change. All impacted teams will be notified as required.

Please note a Team may request in writing to be re-graded but that does not guarantee the Team will be moved as it is dependent on a number of factors such as other teams, Court availability etc.

Teams that move into a different division will be placed with the same competition ladder statistics as the team 1 place outside semis/finals qualification (eg. in a division with Top 4 finals series, the re-graded team will be placed in equal 5th).

SEASON FIXTURES

Notification of Grading and Release of Season Fixtures: Once graded, teams will receive an email confirming their division and a season draw will be made available (or part-season, if deemed appropriate by the Competition Coordinator). Fixtures and results will be made visible through the GAMZ app (free to download from your app store).

BYE round date requests can be considered if details are submitted to the Competition Coordinator prior to the season draw being finalised.

Mid-season fixture changes: If there is a need for fixtures to be altered (eg. teams moving divisions), all impacted teams will be notified by email (and phone call if change made within 5 days of next round).

UNIFORMS

Playing bibs are provided by the Centre. Non marking shoes must be worn. Playing gloves are permitted but the player must bring their own (RCSC will not supply gloves). Teams are welcome to wear uniforms or matching shirts etc, but it is not compulsory.

Fingernails must be to satisfaction of the umpire and Centre management, as per Netball Australia Rules – i.e. fingernails must be short AND smooth (including acrylic nails). Fingernails should not be visibly protruding over the tips of your fingers when presenting your palms forward.

Umpires will also inspect that all jewellery and other hard adornments (eg. hard-brimmed hats) are removed before taking the court. The only exceptions include jewellery which can be taped in a way which properly secures the adornment and ensures no risk to other players or the player themselves (eg. Flat wedding band, medical alert bracket, flat stud earrings).

FORFEITS & FRIENDLIES

Teams considering a forfeit:

- At least 5 registered players from their own team must take the court to avoid a forfeit. Please be considerate to your opposition and provide as much notice as possible.
- A team must inform the Centre of their intent to forfeit as soon as possible, preferably by phone (9878 2223) and by email admin.rcsc@ymcansw.org.au.
- A phone call is necessary when giving limited notice e.g. 5 hours or less, with a follow-up email required as well
- RCSC will also send an email to the forfeiting team to confirm forfeit is acknowledged.
- A forfeit notification must be acknowledged. Please do not leave a voicemail.
- Players in teams that have forfeited may still participate in any friendly matches that are organised.
- All players in the forfeiting team are considered to not have played for game attendance calculation purposes (ie. Finals qualification - minimum 5 games).

Forfeits require as much notice as possible. **A forfeit fee of \$70 applies to any forfeits made within 5 hours of the scheduled match time. Excessive forfeiting (more than 5 games within a season) may lead to your team being suspended from the current competition and denied entry to future competitions.**

Teams being forfeited to:

- The Team Manager will be notified by phone in the event that the team's opposition intend to forfeit. If the Team Manager cannot be reached, RCSC staff will attempt to call any listed secondary contacts, followed by other players in the team. Forfeits will also be confirmed by email.
- **Your team will receive a 20-0 win and 3 ladder points**
- The Centre will do its best to arrange a friendly game for teams forfeited against, otherwise the timeslot of your game time will be available for your team to train.
- There are no refunds of season fees paid when your team misses a game due to a forfeit. The timeslot of your game time will be available for your team to use the court to train in lieu of refunds or friendlies

LATENESS POLICY

Failure to take the court in the first quarter with at least FIVE (5) registered team players within 5 minutes will result in an automatic forfeit. A friendly may be played after this time with registered players only.

BORROWING PLAYERS

Players can be borrowed from other teams provided that they:

- Are registered for the current season;
- Identify their name and original team details on the scoresheet (including if they played part of a game or whole game);
- Play in the same or lower division as the team they are filling in for;
- Only play in the WA or WD positions when filling in, and;
- Are filling in for a team that has less than 7 registered players available to take the court (ie. You can't borrow to have one of your own players on the bench).
 - NOTE: Mixed Comp may exclude this rule on the basis of gender ratio on Court (ie. a Team has 4 male and 2 female players, so can borrow to have 1 male on bench due to rule of maximum 3 males on Court)
- FAILURE TO FOLLOW THE ABOVE RULES MAY RESULT IN A FORFEIT.

NOTE: Players **CANNOT** be borrowed for finals (includes semi finals/preliminary finals/grand finals)

Limitations on borrowing across different competitions will be at the discretion of the Competition Coordinator after the Grading Rounds take place (e.g. a Monday team borrowing from a Wednesday team).

THE Y SPORTSMANSHIP AWARD

At Ryde Community Sports Centre, we want all players, spectators, officials and staff to feel safe and respected at all times. To show our appreciation for teams who align with these values, we have created The Y Sportsmanship Award, which awards teams who display high levels of sportsmanship and respect to others throughout the season, with prizes given out at the end of the season.

Be the Team Member that you would want on your team!

FINALS SERIES

Teams will play 2 weeks of finals/playoffs for all competitions, unless otherwise predetermined by the Competition Coordinator.

Generally, the format for finals is: Semi Finals - 1st v 4th and 2nd v 3rd, with the winners playing each other in the Grand Final. This format is subject to change at the discretion of the Competition Coordinator.

Teams that do not qualify for finals will be invited to participate in friendly matches across the finals weeks, if interested.

A player must play a minimum of five (5) games for their registered team during the regular season to qualify for finals. A bye is considered a game played for all players registered with the team at the time. If a team forfeits, no players from that team will be credited with a game played. If your team is forfeited to (ie Win by forfeit), all currently listed players will be credited with a game played. Any games where a player has not signed on for, either due to lateness or forgetting, does not count as a game played.

PENALTIES

In the event of misconduct, Match Officials will use game management actions for in-game infringements as per World of Netball Rules (i.e. warnings). Suspensions may be awarded at the discretion of Centre management.

Suspensions can apply for both on and off court incidents, you are responsible for your actions and behaviour at all times within the Centre.

Ryde YMCA uses the Netball NSW Schedule of Disciplinary Penalties as a guide, along with The Y Facility Behaviour Expectations. All players and spectators are responsible for their actions both on and off Court.

CHALLENGES

Any challenges made by a team towards another team i.e. suspected unregistered players playing or other match disputes must be done via email to sportprograms.rcsc@ymcansw.org.au within 24hrs of the completed game. Teams are also welcome to respectfully approach the Competition Coordinator on the day of the game to resolve issues such as suspected unregistered players or incorrect score.

FEEDBACK AND REPORTABLE CONDUCT PROCEDURE

The (acting) Team Captain may politely approach match officials to ask for clarification regarding rules and procedures at appropriate intervals (eg. quarter-time break). Teams are also encouraged to alert RCSC staff if they have any concerns during the game. After a game, teams wanting to register feedback or reportable misconduct about another player, team, referee or Centre staff will need to email sportprograms.rcsc@ymcansw.org.au within 48hrs of the completed game time.

PLEASE NOTE: That this is the correct way of registering feedback. Teams failing to comply with this and confronting referees, players or staff without adhering to the Code of Conduct may receive suspensions or dismissals from the competition.

All feedback will be taken seriously, and appropriate actions will be undertaken in the following weeks of competition. However, depending on the severity of the report, it may take longer to resolve.

Complaints involving staff members or very serious complaints will need to be emailed to emily.donkin@ymcansw.org.au

REFUNDS

Monies paid as Team Fee deposits, team fee balances and individual player registrations are **NON-REFUNDABLE** for change of mind.

Refund applications will be considered by the Centre Manager. in the event of documented extenuating circumstances, or in the event that the competition does not go ahead due to insufficient registrations.

YMCA NSW will not be responsible for any competition days and/or rounds cancelled due to factors beyond our control, such as, Environmental Issues (flooding, heat, smoke, wind) or cancellations due to advice from Authoritative Directions (NSW Police, NSW Emergency Services, Local and State Governments and or any other national, state and/or local authority) and or Abandonment due to illegal activity (vandalism, sabotage or criminal and illegal activity). In the event of any such cancellations and/or Abandonment, YMCA NSW reserves the right to NOT Refund any fees, deposits, payments or any other costs incurred by individual participants and or teams, spectators, players and supporters.

FILMING AND PHOTOGRAPHY POLICY

As a YMCA NSW site, Ryde Community Sports Centre patrons are to abide by the YMCA NSW Filming and Photography Policy which has been designed to ensure all patrons and staff can feel safe at the Y. **Any patron wishing to take photos or videos in the facility must first complete a Filming and Photography Form, available at RCSC Reception.** This includes for taking photos your own children. This form only needs to be completed once for the season. Individuals wishing to take photos or videos then sign in and out at front reception each visit they are wanting to take photos/videos. Further information regarding the policy can be requested by contacting the Centre

CODE OF CONDUCT

Honesty

- All borrowed equipment must be returned to centre staff
- All players must be fully registered prior to taking the court

Caring

- Should your team encounter a problem with the opposition, an umpire/referee or a spectator, please approach the RCSC Staff immediately in a polite manner. Addressing the situation during the game will provide the best opportunity to rectify any problems. Should you feel that your complaint is not dealt with in a satisfactory manner by game night staff, please contact the Centre Manager, mitch.drobnak@ymcansw.org.au.
- Management has the right to abandon games for safety of players, officials & spectators.
- Teams can request management or front desk staff to watch their game as an independent witness.

Respect

- At no time will aggressive, insulting or dangerous behaviour be tolerated.
- No fighting or aggressive behaviour within the complex whatsoever
- No swearing, disrespecting behaviour, direct or indirect comments on court, or towards players/officials/spectators/complex staff
- Use of derogatory language based on gender, race or ability will result in dismissal from the competition
- No spitting within the complex whatsoever
- The match official will have the final call and must be shown respect at all times
- All players/coaches will respect the direction of YMCA staff at all times

Responsibility

- Players/spectators must not be under the influence of any alcoholic or drug substances or furthermore bring such substances onto the premises
- Spectators and children are welcome at the RCSC Y. However, supervision is the responsibility of the Parents/Guardians. We aim to keep our patrons, players and umpires safe and ask that any guests of our players be seated during all games being played. Persons under 12 years of age must be directly supervised by an adult at all times.
- All animals (with the exception of Service Animals) are not permitted within the Centre
- ALL Player/Coach/Manager/Spectators who fail to abide by Competition Rules and the Code of Conduct will be subject to disciplinary review and action (including Official Warning, game suspensions and bans from the centre.
- It is the responsibility of the captain/coach/manager to ensure their players are following the Competition Rules at all times
- Complex staff will record all infringements and notify players involved should this occur

Safety

- The YMCA is committed to ensuring the provision of safe environments for children, youth, vulnerable adults and families
- Photography/Videography is not permitted within the Centre unless written permission has been granted from staff
- Patrons are encouraged to report any safety concerns to RCSC Staff immediately

Y NSW Facility Behaviour Expectations

Our values, safe, connect, and thrive, guide how we create environments that are safe, inclusive, accessible and welcoming for everyone. Entry to and continued use of any Y NSW program or facility is conditional on meeting these expectations.

The Y NSW may refuse entry or require a person to leave where behaviour does not align with our values, safeguarding commitments or legal obligations. Discrimination, harassment, or exclusion based on sex, gender identity, sexual orientation, disability, culture, race, age, or any other protected attribute will not be tolerated. These expectations extend to correspondence with any Y NSW team member via email, phone or in person.

When you enter a Y NSW facility or program, you agree to act in accordance with the following requirements:

SAFE:

- Take reasonable care that your behaviour does not place yourself or others at risk.
- Follow all safety rules, supervision requirements and signage.
- Respect child safe practices and appropriate physical and behavioural boundaries.
- Respect privacy and dignity in all areas, including bathrooms, and change rooms.
- Immediately raise concerns about the safety or wellbeing of others.

CONNECT

- Treat all people with dignity, courtesy, and respect.
- Use respectful, inclusive, and age-appropriate language.
- Support environments free from discrimination, harassment, bullying, or exclusion.
- Respect each person's lawful right to access Y NSW programs and facilities and participate in programs in alignment with their identity, dignity, and individual needs.

THRIVE

- Contribute to welcoming, culturally safe, and inclusive environments.
- Use programs, facilities, equipment and spaces responsibly and for their intended purpose.
- Act honestly and comply with lawful directions from staff.

Zero Tolerance Behaviours

The following behaviours are not permitted:

- Violence, threats, intimidating or aggressive behaviour.
- Abuse, bullying, harassment, or discriminatory language or action.
- Swearing or degrading behaviour, particularly around children and families.

- Unsafe behaviour or failure to follow supervision requirements.
- Damage to, theft of, or misuse of property or equipment.
- Possession, use of, or being under the influence of illegal substances.
- Smoking, vaping or drinking alcohol anywhere on site.
- Filming, photography or audio recording of others without prior written consent from The Y NSW.
- No filming, recording or photography is to ever take place in change rooms or toilets.
- Interfering with another person's lawful use of programs or facilities.

Child Safe Environments

At the Y NSW safeguarding is everyone's responsibility and we remain committed to maintaining child safe environments across all programs and facilities. This means:

- Staff must question, redirect or intervene where behaviour appears unsafe, inappropriate, or inconsistent with safeguarding policy and procedure.
- Supervision requirements must be followed at all times. Some areas may have restricted, monitored, or supervised access.
- Privacy, dignity, and appropriate boundaries must be respected in all spaces.
- Children, young people, and at-risk adults must not be placed in situations that compromise their safety, wellbeing, or supervision.

If you have a concern about the safety or wellbeing of a child, young person, or at-risk adult, please raise this with a Y NSW staff member immediately.

If expectations are not met

Where behaviour does not meet these expectations, action may include:

- Asking for behaviour to stop or change.
- Requesting a person to leave the program, area or facility.
- Contacting a parent or guardian (where relevant).
- Suspending or cancelling access / membership.
- Contacting Police or emergency services where required.



Abusive or aggressive behaviour towards staff, volunteers, or others will result in immediate action.

Thank you for helping us create places that are **Safe**, where people **Connect** and communities **Thrive**. If you need support or have questions, please speak with our team.

This facility operates in line with The Y NSW's Code of Conduct, Child Safety commitments and any applicable anti-discrimination legislation.