



**YMCA**

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**YMCA SPORTS / CODE OF CONDUCT**

## PLAYER / COACH, MANAGER / SPECTATOR CONDUCT

The YMCA bases our player, coach, manager and spectator conduct on our four core values, these are **honesty, caring, respect and responsibility**.

### HONESTY

- All borrowed equipment must be returned to Stadium staff
- All players must be registered prior to taking the court

### CARING

- Should your team encounter a problem with the opposition, a referee or a spectator please approach the Stadium staff immediately. This approach should be made in a polite manner by the team manager or coach. Addressing the situation during the game will provide the best opportunity to rectify any problems. Should you feel that your complaint is not dealt with in a satisfactory manner by Stadium staff, please contact the Centre Manager.
- Management has the right to abandon games for safety of players, officials & spectators.
- Teams can request management or Stadium staff to watch their game as an independent witness.

### RESPECT

- At no time will aggressive, insulting or dangerous behaviour be tolerated. No fighting or aggressive behaviour within the Stadium whatsoever
- No swearing, disrespecting behaviour or comments indirectly on court, or directly towards players/officials/spectators/Stadium staff
- Use of derogatory language based on gender, race or impairment will result in dismissal from the competition
- No spitting within the Stadium whatsoever
- The referee will have the final call and must be shown respect at all times
- All players/coaches will respect the direction of YMCA staff at all times

### RESPONSIBILITY

- Players/spectators must not be under the influence of any alcoholic or drug substances or furthermore bring such substances onto the premises ALL Player/Coach/Manager/Spectators who fail to abide by Competition Rules will receive a warning letter and may face suspension from participating in any competition and / or attending the Stadium.
- It is the responsibility of the captain/coach/manager to ensure players are signed in on the team sheet prior to every game
- Stadium staff will record all infringements and notify players involved should this occur

## CODE OF BEHAVIOUR

This template Code of Behaviour aims to set out the minimum standards for anyone involved in sport. It should apply when playing, training or taking part in club sanctioned activities.

- Act within the rules and spirit of your sport.
- Promote fair play over winning at any cost.
- Encourage and support opportunities for people to learn appropriate behaviours and skills.
- Support opportunities for participation in all aspects of the sport.
- Treat each person as an individual.
- Show respect and courtesy to all involved with the sport.
- Respect the rights and worth of every person, regardless of their age, race, gender, ability, cultural background, sexuality or religion.
- Respect the decisions of officials, coaches and administrators.
- Wherever practical, avoid unaccompanied and unobserved one-on-one activity (when in a supervisory capacity or where a power imbalance exists) with people under the age of 18.
- Display appropriate and responsible behaviour in all interactions.



- Display responsible behaviour in relation to alcohol and other drugs.
- Act with integrity and objectivity, and accept Responsibility for your decisions and actions.
- Ensure your decisions and actions contribute to a safe environment.
- Ensure your decisions and actions contribute to a harassment-free environment.
- Do not tolerate abusive, bullying or threatening behaviour.

### **ATHLETES**

- Give your best at all times.
- Participate for your own enjoyment and benefit.
- Play by the rules and show respect for other players, coaches and officials.

### **COACHES**

- Place the safety and welfare of the athletes above all else.
- Help each person (athlete, official, etc.) to reach their potential. Respect the talent, developmental stage and goals of each person and encourage them with positive and constructive feedback
- Obtain appropriate qualifications and keep up-to-date with the latest coaching practices and the principles of growth and development of young players.
- Ensure that any physical contact with another person is appropriate to the situation and necessary for the person's skill development.

### **OFFICIALS**

- Place the safety and welfare of the athletes above all else.
- Ensure all players are included and can participate, regardless of their race, gender, ability, cultural background, sexuality or religion.
- Be consistent, impartial and objective when making decisions.
- Address unsporting behaviour and promote respect for other players and officials.

### **ADMINISTRATORS**

- Ensure quality supervision and instruction for players.
- Support coaches and officials to improve their skills and competencies.
- Act honestly, in good faith and in the best interests of the sport as a whole.
- Ensure that any information acquired or advantage gained from the position is not used improperly.
- Conduct club responsibilities with due care, competence and diligence.

### **PARENTS**

- Encourage your child to participate, do their best and have fun.
- Focus on your child's effort and performance, rather than winning or losing.
- Never ridicule or yell at a child for making a mistake or losing a competition.
- Help out the coach or officials at training and games, where possible.
- Model appropriate behaviour, including respect for other players and officials.

### **SPECTATORS**

- Respect the effort and performances of players and officials
- Reject the use of harassment, bullying or violence In any form, whether by other spectators, coaches, officials or athletes.

## SPECTATOR BEHAVIOUR

### OUR COMMITMENT

Our club is committed to providing a safe environment for participation. **Aggressive, threatening or other inappropriate behaviour** by members, their families, their friends, and other sporting personnel while attending a game or event will not be tolerated.

### THESE BEHAVIOURS ARE OUTLINED IN OUR CODE OF BEHAVIOUR AND SPECIFICALLY INCLUDE

- Using bad language
- Harassing or ridiculing players, coaches, officials or other spectators
- Making racist, religious, sexist or other inappropriate comments to players, coaches, officials or other spectators
- Any threatening behaviour or physical altercation between spectators and players, coaches, officials or other spectators
- Putting undue pressure on children, berating them or putting down their performance
- Drinking at a game or training or being drunk at a club event.

### WHAT WE WILL DO

- Provide members, their parents and other sporting personnel with our Code of Behaviour and make clear what is expected and the consequences of non-compliance.
- Where possible, bind non-members by prominently displaying conditions of entry to grounds and facilities and by requiring parents to abide by club rules (e.g. by making parents associate members, signing our Code of Behaviour).
- Reinforce messages of fair and respectful behaviour by displaying signs and posters around our facilities and providing information on our website, in our newsletter and through other club communication.
- Encourage our coaches and officials to complete training to develop their skills and confidence.
- Ban bringing alcohol to training, a game or no-alcohol club event.
- Consult with our local police and seek their support and advice on how to handle issues involving inappropriate behaviour by spectators prior to, at or after a game.
- Encourage the reporting of incidents and investigate inappropriate behaviours as outlined in this policy and take disciplinary or whatever other actions as are deemed necessary (e.g. appoint a ground official to monitor behaviour).
- Encourage our players, coaches, officials and spectators to call the police if they are concerned about escalating behaviour and their safety or the safety of others.

### WHAT WE ASK YOU TO DO

- Help create a positive atmosphere for players, officials and other spectators by showing respect for players, officials and other spectators.
- Abide by our club's Code of Behaviour and refrain from using bad language, harassing or ridiculing others or behaving in a threatening or violent manner.
- If you are aware of inappropriate spectator behaviour and you feel confident to do so, speak with the person and ask them to stop. If there is a ground official or committee member present, ask for their assistance.
- Report any inappropriate spectator behaviour to the club president or someone in a position of authority.
- Call the police or a club official if you are concerned for your safety or the safety of others.

### NON-COMPLIANCE

Parents or others found to have behaved inappropriately, and who are associate members or have agreed to abide by our club's Code of Behaviour and this policy, may face disciplinary action as outlined in our Member Protection Policy.



## YMCA NSW STANDARDS OF CONDUCT FOR CLIENTS

### WE EXPECT OUR CLIENTS WILL

**Respect the YMCA NSW culture** that promotes and monitors the safeguarding of children, young people and vulnerable adults, where we are all expected to speak up and ask questions about the safety of others.

**Respect the rights, dignity and worth of every person** and must not make any derogatory, culturally insensitive, violent, sexually suggestive comments or use inappropriate language whilst on YMCA NSW-operated premises.

**Understand that verbal, emotional, psychological or physical abuse and physical punishment are unacceptable** forms of behaviour at any YMCA NSW facility or event.

**Not act in any way that condones or fails to respond to inappropriate behaviour** with children, young people and vulnerable adults by YMCA NSW staff, clients or members of the public. Any concerns are to be reported immediately to YMCA NSW staff.

**Talk to children, young people and vulnerable adults** and ensure that they are aware of their right to be protected and free from harm. Clients should make sure that children, young people and vulnerable adults know that if they feel they are being bullied or are concerned about the way they are being treated, they can talk to their parent/guardian or a YMCA NSW staff member.

**Not engage in any sexual behaviour** on YMCA NSW operated premises. Any sexual behaviour is prohibited.

**Not approach YMCA NSW staff to provide any other support or service** outside the boundaries of our programs, such as babysitting, coaching services, or lifts to and from.

**Ensure that all children under 10 years of age are supervised at all times** by a parent or responsible guardian of 18 years of age or older (unless in a supervised activity).

**Not use, possess, or be under the influence of illegal drugs and/or alcohol** or supply alcohol or drugs, including tobacco, to children, young people and clients on YMCA NSW premises.

**Speak with YMCA NSW management if you have Any complaints, concerns or feedback** in relation to these Standards of Conduct or in relation to their time with the YMCA NSW and/or treatment by YMCA staff.



## PRACTICE AND BEHAVIOUR GUIDELINES FOR CHILDREN AND YOUNG PEOPLE

Please read these with your children and/or young people and ensure that they understand their rights and what is expected of them at the YMCA NSW.

### AS CHILDREN AND YOUNG PEOPLE YOU HAVE THE RIGHT TO

***Enjoy your time at the Y.***

***Feel welcome and part of the group.***

***Be and feel safe.***

***Follow the rules at the Y.***

***Feel comfortable and supported.***

***Be respected and listened to.***

***If you are unhappy*** with the way you are being treated, please tell someone from the Y or a parent/guardian.

***Contact your parent/guardian at any time if you feel upset, unsafe or uncomfortable.***

### WE EXPECT THAT YOU

***Participate fairly*** and allow the same for others.

***Treat others with honesty, caring, respect and kindness.***

***Listen to others.***

***Ask staff*** if you need to leave the group/main area and always go in pairs.

***Tell staff*** if you feel unsafe or uncomfortable in any situation so we can help you.

***Say no*** to an adult if they ask you to do something that makes you feel unsafe or uncomfortable.

***Keep your hands to yourself.***

***Will not bully*** anyone.

***Ensure that you use online programs (social media) responsibly*** including not posting images of others without permission and not bullying anyone online.